



TOWN OF UPTON, MASSACHUSETTS

DEPARTMENT OF PUBLIC WORKS

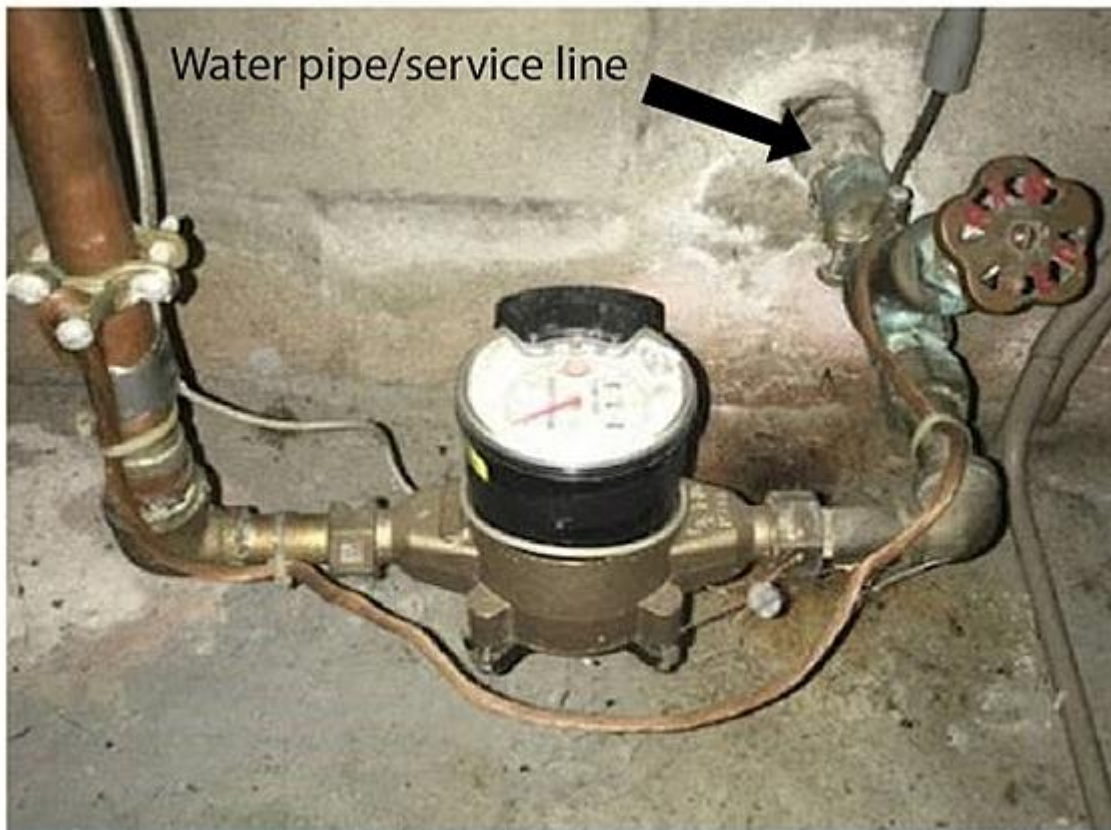
Water Service Line Inventory Instructions



The instructions on how to locate your service line and how to identify what material it is made of were taken from the EPA's "Protect Your Tap: A Quick Check for Lead." You can access the EPA's instructions at <https://www.epa.gov/ground-water-and-drinking-water/protect-your-tap-quick-check-lead-0> or by scanning the QR code to the left. The site also includes information about what you can do if you have a lead service line

Step 1: Locate the Service Line

Virtually all service lines in Upton will be found in the basement. The water service line is the pipe between the basement wall and the connection to the shut-off valve. Water meters are usually located along the basement wall that faces the street.



If your water meter and service line are not in the basement, please call the Water Division at 508-529-3993 for help locating them.

TOWN MANAGER
Joseph Laydon

DIRECTOR OF PUBLIC WORKS
Dennis E. Westgate Jr.
One Main Street • Suite 13 • Upton, MA 01568
T: 508.529.3067 • F: 508.529.1001

Step 2: Determine the Type of Service Line

(a coin or key and magnet may be needed)

Service lines are usually made of the following materials:



Plastic service lines, which can be of various colors (white, blue, black, green, etc.), are usually easy to distinguish from metal pipes.

To distinguish between lead, copper and galvanized metal service lines:

- Use a key or a coin to gently scratch the pipe
- If it is orange, or pale orange, it is copper.
- If it is some shade of gray, scratch that section of pipe.
- If it is hard to scratch and a magnet sticks to the pipe, it is likely galvanized steel.
- If it is soft and a magnet does not stick, it is likely lead.

Information About Lead in Drinking Water

Environmental Protection Agency – “Basic Information About Lead in Drinking Water” at <https://www.epa.gov/ground-water-and-drinking-water/basic-information-about-lead-drinking-water>

Massachusetts Department of Environmental Protection – “Lead in Drinking Water” at <https://www.mass.gov/lead-in-drinking-water>

The Town of Upton – “Lead Service Line Inventory Program” at <https://www.uptonma.gov/DocumentCenter/View/4819/Lead-Service-Line-Inventory>

You can also call the Department of Public Works at 508-529-3067 if you have any questions.

Step 3: Report Your Finding to the Water Division

Please provide the following information:

Service Line Material Plastic, Lead, Copper, Galvanized Metal or Don't Know *	
Are you the owner or a tenant?	
First Name	
Last Name	
Email Address	
Phone Number	
Street Address	
Year House Was Constructed (if known)	

*If you are not sure, it is okay to report what you think it is. The Water Division will follow up with you if necessary.

A photograph of your service line would be very helpful, so any way you choose to send it to us is okay. You can upload to the Mass Lead Service Line app, email it, or mail it. Whatever works for you.

Online



Use the MassDEP-sponsored Mass Lead Service Line Identification web application, which may be accessed on your mobile device or your computer at: <https://app.smartsheet.com/b/form/f9ee39b7972f443ca63e8b936cd7f92b>. You do not need to download anything for either option. You can enter the service line information and upload a picture of the service line. Select "Upton Water Department (PWS ID: 2303000)" in the "Your Water Supplier Field."

By Mail

Fill in the table above and mail it to:

Upton Department of Public Works
1 Main Street Box 13
Upton, MA 01568

By Email

Email the requested information to wtaylor@uptonma.gov.

By Phone

Call the Department of Public Works at 508-529-3067 and give us the information over the phone.